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## **Think All Villa Holiday Companies Are Equal? 10 Reasons That Will Change Your Mind.**

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### **NOT ALL VILLAS ARE CREATED EQUAL**

-Every one of over 170 luxury villas has been hand selected and personally inspected by our team prior to being considered for our portfolio.

### **LESS IS SO MUCH MORE**

-Only a very small percentage of the villas we are asked to view make the grade, we understand our guests want the best, that's why we are so selective.

### **IT'S THE LITTLE THINGS THAT MAKE THE BIGGEST DIFFERENCE**

-Every one of our villas undergoes a comprehensive and detailed quality assurance assessment every six months. We don't just 'tick the boxes', we stay in each villa and put it to the test.

## **SIT BACK AND RELAX**

-All of our villas are fully staffed; a villa manager, housekeepers, butlers, gardeners, security and an experienced cook are all on site to cater to our guests every need.

## **THE BUCK STOPS WITH US**

-we are the official agents and the primary site for the owners of all our villas. Their exclusive contract is with elite havens; and us alone. Whilst you may see one of our villas on other elite haven approved websites, we market and distribute on behalf of the owner and all 'roads' lead back to us. We believe it's reassuring when you know exactly where the buck stops.

## **THE PRICE IS ALWAYS RIGHT**

-we maintain and strictly control price parity ensuring the cost per night of all our villas, regardless of where it is published; be it travel agent, affiliate or the owner's website, will be the same.

## **IN THE KNOW**

-our dedicated team of villa specialists really know their villas inside and out, and they assist in answering all questions and in creating real holiday experiences tailored to our guests needs.

## **PEACE OF MIND**

-booking through the elite havens website provides our guests with total peace of mind knowing they are dealing with a reputable company and in a guaranteed secure environment.

## **ATTENTION TO DETAIL**

-our guest services and ground handling team ensure every detail of the holiday is covered long before arrival. From being met at the airport, initial meal provisioning and kids' car seats to restaurant reservations, birthday cakes and pool toys these guys are experts at organising everything.

## **SATISFACTION GUARANTEED**

-our guest relations officers are always available throughout our guests' villa stay guaranteeing any queries are immediately attended too, not after the holiday is over.

Check out our portfolio at [www.elitehavens.com](http://www.elitehavens.com)